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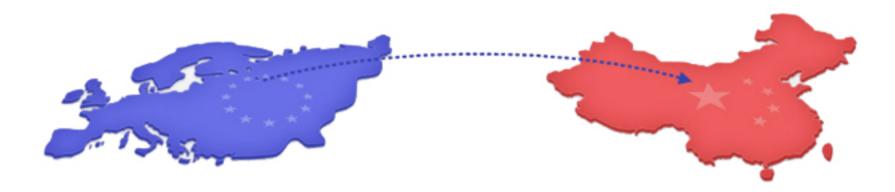


Please continue to submit your text questions and comments using the Questions Panel

www.eusmecentre.org.cn enquiries@eusmecentre.org.cn







- The EU SME Centre in Beijing is a project funded by the European Union
- To assist European SMEs to export to China and establish, develop and maintain commercial activities in the Chinese market
- Free, confidential information and advice, and practical support services





**Information** and advice

- Enquiries
- Publications
- Training
- Webinars
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## **Support** services

- Hot desks
- Briefings
- Matchmaking and networking



## **Upcoming Events**

May 21 - 23, Beijing:

2013 Asia-EU Matchmaking Event Beijing

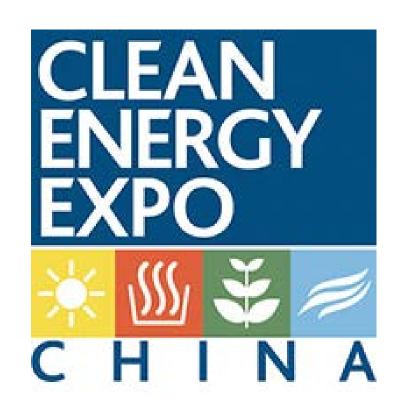
Contact: zhengqiwen@hnccpit.org

July 3 -5, Beijing:

European Pavilion at the Clean Energy Expo China 2013

Contact:

jonas.rasch@eusmecentre.org.cn





# How to Shake the Right Marketing Mix in China?

April the 23<sup>rd</sup> 2013



# Presentation Content<br/>Top 8 Marketing to China Trends

- 1) Let's be "Glocal"
- "Win Face" Trough the European Brand names
- "Multichannel" Marketing Strategy
- 4) "Mobile" Permission Marketing

- 5) "China from China"
- 6) Branding: Chinese Name?
- "Mini-Max Psychological Prices in China"
- 8) Chinese Customer "Green" Experience

I. "Let's be Glocal"



# **Top 8 Marketing to China Trends**I. "Let's be Glocal"



My skin. My secret.
NATURA 5855 peak fairth the tot that it divelops at of its



 In the Asian culture (especially in China), white skin equals to elegance & beauty.

**The Opportunity** 

## The Marketing Decision

Natura Bissé "Barcelona"
 has selected its premium whitening cosmetics specifically for the Chinese upper class women.

 Successfully positioned in China in hotels and luxury Spas (Hong Kong, Taiwan, Shenzhen).

The Result



# Top 8 Marketing to China Trends I. "Let's be Glocal"

#### "FaceKini"

- Cultural difference: There is no such thing as a "nice tan" in China. Quite the opposite, Chinese use whitening creams and lotions.
- It makes no sense to market yourself on the basis of concepts such the Barcelona " Sun & Beach paradise" to the Chinese tourist target.

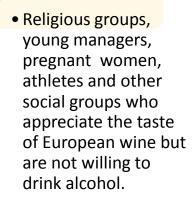


# **Top 8 Marketing to China Trends**I. "Let's be Glocal"





#### **The Opportunity**



## The Marketing Decision

 Addressing those consumer categories, Matarromera offers a high quality & affordable Spanish alcohol free wine (from the prestigious Ribera del Duero D.O).

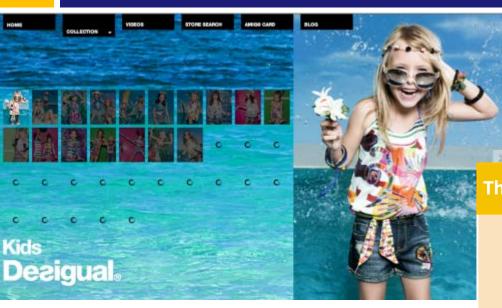
#### The Result

 Grupo Matarromera alcohol free Spanish wines are today well positioned in China (especially in high class restaurants & delicatessen shops).

II. "Win Face Trough the European Brand names"



II. "Win Face Trough the European Brand names"



**Desigual "**Barcelona fashion style" for the Chinese little emperors & princess

#### The Opportunity

Chinese middle-high class "Win face" through European Brand names.

### The Marketing Decision

Colorful fashion collections specifically thought for Chinese white collars (and their kids) for summer time, weekends and parties.

#### The Result

Desigual
shops have
been
successfully
opened in
Hong Kong,
Shanghai,
Ningbo and
other major
centres.





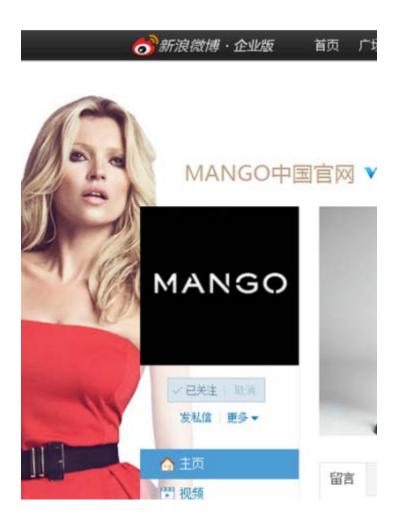
We suggest to capitalize on the image of your country, city or region For example, in China there is a good recognition of brands associated to "Barcelona" as being cosmopolitan & cool.

Association to Spain, on the opposite, links more to tradition, folklore, etc.

III. "Multichannel" Marketing Strategy



III. "Multichannel" Marketing Strategy



#### **The Opportunity**

 Top design fashion collections at affordable prices.



#### **The Marketing Decision**

 Mango uses celebrities image to build up its own brand in China and sustain the demand for its products sold both offline & online.



#### The Result

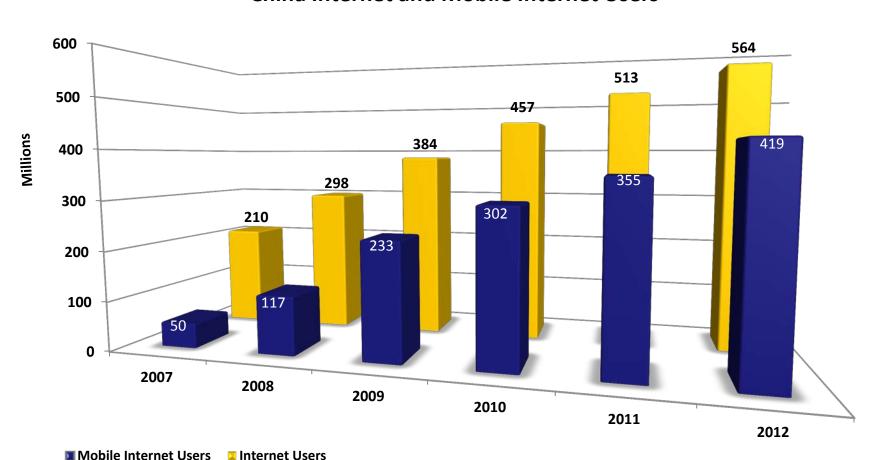
 Mango has already established its franchise network in China.

IV. "Mobile" Permission Marketing



IV. "Mobile" Permission Marketing

#### China Internet and Mobile Internet Users





IV. "Mobile" Permission Marketing



#### The Opportunity

Chinese middle -high class women love European style wedding dresses.

### The Marketing Decision

Pronovias
Barcelona
uses WeChat
as an effective
Loyalty
Management
Tool.

#### The Result

Pronovias
Barcelona
wedding dress is
also well
positioned in
China,
maintaining high
loyalty levels
from consumers
through the use
of WeChat.





Video Call



Moments





Voice Chat V

Web WeChat

V. "China from China" (Geo Marketing" in 2<sup>nd</sup> & 3<sup>rd</sup> Tier cities, with personalized messages to the right audience at the right time)



# **Top 8 Marketing to China Trends**V. "China from China"





#### **The Opportunity**

Due to frequent food safety scandals in the PRC - especially in the diary sector -, the Chinese



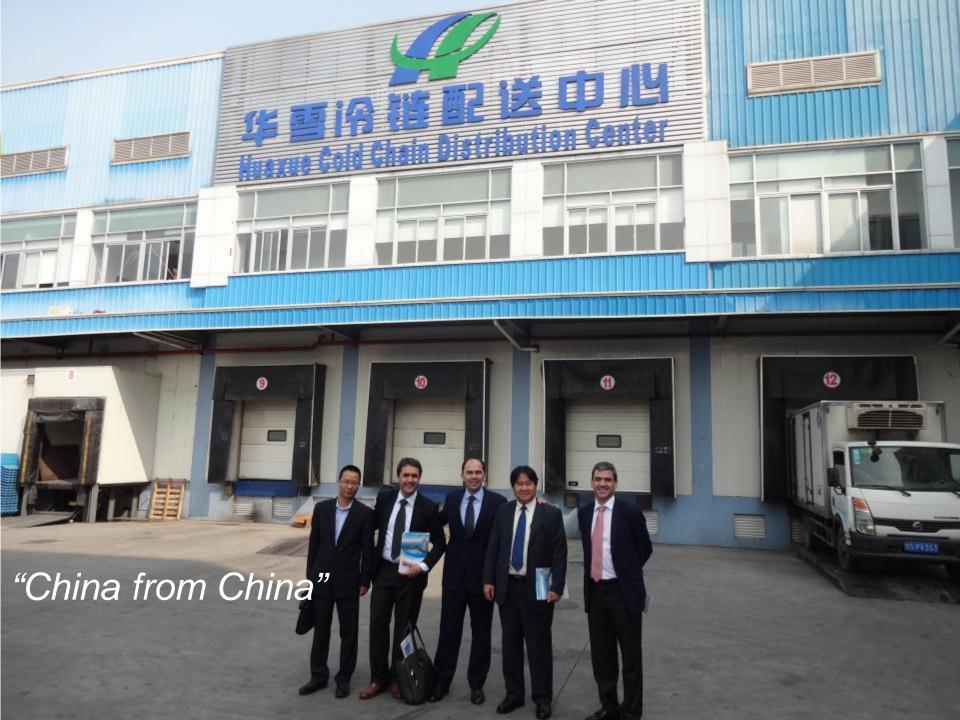
#### **The Marketing Decision**

Amongst more than 100 products in their catalogue, Farggi opted for the introduction in Asia (Korea, Japan, and now starting in China) of "just" 3 star products. With local delivering everywhere in China in just 2 weeks ("China from China").



#### The Result

Farggi reinforces his position & sales in Europe, USA, Mexico & Arabic countries with their sales in Asia.



VI. Branding: Chinese Name?



VI. Branding: Chinese Name?



 Local demand also in China.

The Opportunity

## The Marketing Decision

• 高乐高 has been the official sponsor of the Chinese gymnastics Olympic team.

• The Spanish brand name ColaCao (高乐高) is now delivered to the burgeoning Chinese middle-class.

The Result

VII. Mini-Max Psychological Prices in China



VII. Mini-Max Psychological Prices in China



## The Opportunity

Selling premium imported products at an affordable price.

## The Marketing Decision

Geomarketing; focus just in Beijing & Shanghai offering high quality European imported products at a winning price position.

#### The Result

More than 600 Dia supermarkets already established between Beijing & Shanghai and continue growing.

# "Psychological prices in China 8 = Fortune

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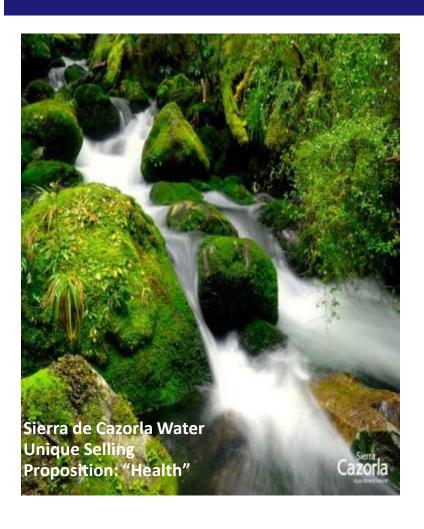
项目地址:天津市南开区黄河道与快速路交口



VIII. Chinese Customer "Green" Experience



# Top 8 Marketing to China Trends VIII. Chinese Customer "Green" Experience



The Opportunity

 Today's China environment condition facilitate the penetration of "healthy" European imported products.

The Marketing Decision

 "Top quality healthy water" with a dedicated packaging specific for the Chinese market.

The Result

• 1 million € sales during the first year.





### Tips of the Day

#### "Win Face" through European Brand-Names

 What Chinese middle-high class (European companies traditional target) values the most is social recognition obtained through the consumption of European brand-names. Therefore it is essential to destine the appropriate resources to your marketing strategy in China.

## "Mobile" Permission Marketing

 Now a day China has 718 million internet users and 1,1 billion mobile phones, signifying that European brands can put their "personalized" value propositions forward to the Chinese target "anytime" and "anywhere". Being today Weixin (aka WeChat) the key platform.

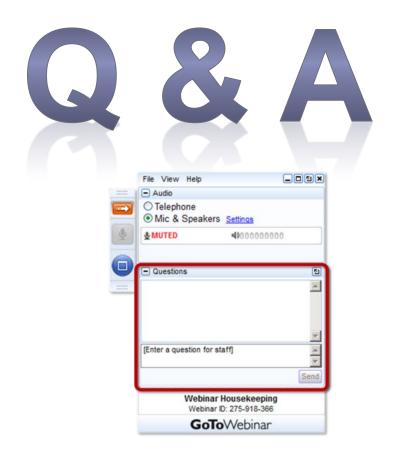
## Branding: Chinese Name

 Delivering your marketing message (including brand-name and communication support) in Chinese will certainly help the local consumers understand your company values and the value proposition created specifically for them.

## "Multichannel" Marketing Strategy

 Communication process, sales and Chinese customer loyalty management are conducted both offline (through the sales force, merchandising, advertisement, opinion leaders) and online (Chinese language website, SEM &SEO strategies - Baidu being the key player -, China Social Network - in essence Sina Weibo -). All adds up in the mind of the Chinese target.





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